



HOUSEKEEPING

2090 RESCUE Foaming Soy/d-Limonene Degreaser is a great all-purpose cleaner, stronger than most, which attacks various soils on multiple surfaces. Perfect to remove light grease, ink, and soap scum.



FOODSERVICE

26480 KETTLE TABS

Popcorn Kettle Cleaner

is the easiest way to clean the messiest popcorn kettle with no chlorinated solvents, toxic fumes, odors or messy powders. Just one pre-portioned tablet for perfect results!



INDUSTRIAL

5960 REVIVE Rust Converter

treats rusted surfaces, converting the rust to an inert black polymer-based coating, thus preventing future rust from forming. Can be left unpainted or painted for appearance



AUTOMOTIVE

3295 RE-FRESH Auto Air Conditioning Freshener

removes foul odors from automotive air conditioning systems by killing odor-producing organisms. Keeps interiors smelling fresh.

RESOURCE GUIDE

RESTAURANT SUPPLY RESOURCE CENTER

Check out our online resource center for restaurant supply loaded with various videos, product guides, and specialty product highlights.



Visit Restaurant Supply Resource Center



Back to Business: New BUSINESS BOOSTERS Program

Bright Ideas Start Here! As businesses start opening up and look forward to reaching 100% capacity, we are introducing our **BUSINESS BOOSTERS** program.

It is a library of specialized product guides which suggest the most appropriate items for addressing the cleaning and maintenance needs for specific facilities to keep them running smoothly and save labor time.

To date, the library consists of product guides for:

- **Automotive:** Bus Barns, Garages and Coil Cleaning
- **Facility Maintenance:** Convenience Stores, Flu Season: Surface+Air, Gyms+Fitness Clubs, Marijuana Clean-Up
- **Foodservice:** Cafes, Restaurants, Concessions, NSF Products, School Cafeterias
- **Grounds Maintenance:** Fall/Winter Grounds Maintenance, Insecticides, Repellents
- **Miscellaneous:** Summer Camp Essentials, 55 Ways to Use Deflect, VOC/Safe Harbor, Microbial ID Chart

Our newest addition to the library is our **Business Boosters for Lodging**, suggesting the most appropriate specialty product for hotels, motels, B&Bs, VRBOs and other similar venues.

The products in this Business Boosters product guide addresses the unique needs of lodging facilities in these areas:

- **Housekeeping:** TV/Computer monitors cleaning, drain maintenance, air freshening, removing surface stains.
- **Foodservice:** Cleaning ice machines, plexiglass, concession equipment, food prep sanitation.
- **Grounds+Maintenance:** Coil cleaning/disinfection, general lubrication, ceiling tile restoration, snow/lawn equipment, bed bugs remediation+prevention.



Visit the BUSINESS BOOSTERS Library

WATER+DRAINS

Awakening Dormant Water Systems

After a prolonged shutdown, the EPA and industry experts advise consulting with a water quality professional and flushing fixtures according to best practices. Here are some water flushing guidelines:



- **COLD WATER:** Open ALL of the cold water fixtures (start with fixture closest to water service entrance) for at least five minutes and flush each toilet at least once.
- **HOT WATER:** Open ALL hot water taps and run for 15 minutes.
- **ALL REMAINING APPLIANCES & FAUCETS:** Open remaining fixtures not used for drinking for at least five minutes.
- **ICE MACHINE:** Remove ice from ice machine and run two additional batches, discarding the ice.

Bad smells from idle drains are a result of either dry drain syndrome (the p-trap has become dry and without water in the trap, enables sewer gasses to enter through the drain) **OR bacterial build-up** from an absence of regular flushing. To remedy these foul odors:

1. **Clear Blockages:** There can be debris in drains which was not flushed out before inactivity and has dried. When the drain is used again, it loosens the dried debris which can result in a clog. To prevent this, use **3000 OPEN UP Alkaline Drain Opener** to clear any blockages in the drain line.
2. **Address Dry Drain Syndrome:** To counteract sewer odors resulting from a dried out drain p-trap, use one of these water-soluble products on room surfaces to eradicate odors until regular water use can resume.
 - **3590 CHERRY CONCENTRATE Odor Counteractant** (cherry-fresh fragrance)
 - **3620 SPRING MIST CONCENTRATE Odor Counteractant** (minty-floral fragrance)
 - **3810 FIESTA MULBERRY SUPER CONCENTRATED Odor Counteractant** (mulberry fragrance)
3. **Remedy Bacterial Build-Up:** Facilities which closed up without proper drain maintenance will probably have bacteria in the drains. When re-opening, treat drains with **2840 EARTH SCENTS SUPERBUGZ CITRUS Enzyme Treatment for Organic Waste** (also Berry, Cherry, or Neutral Scents) or **2960 DIGEST PLUS Enzyme Producing Non-Pathogenic Aerobic & Anaerobic Bacteria** to break-down and remove organic waste and grease while providing a fresh fragrance.
4. **Cleaning Ice Machines:** Remove lime scale with **6662 SHINY NICKEL Nickel-Safe Ice Machine Cleaner**. It can be used on stainless steel and nickel-plated steel surfaces to guard against equipment jamming and improve ice quality.

FRESH BREATHING

Rectify Stale & Stagnant Air

It is common for buildings which have been shut down to have stale and stuffy air. Without proper circulation, the ratio of airborne contaminants to oxygen starts to increase, thus creating malodors which are not necessarily harmful, but are quite unpleasant.

Rectify stale air by implementing a post-COVID-19 air freshening program:

Step One: Neutralize odors with one of our Total Release Odor Eliminators. They fog the room to neutralize and destroy the odor molecules, including those created by urine, feces, decay, fire, cooking and mildew. The fogging action also freshens fabrics without the worry of wet fall-out, residue or stains.

The unique dual-use nozzle on our Total Release aerosols also allows the product to be manually sprayed.

There are a total of 14 different Total Release fragrances; eight of them have the same scent as products in our Metered Air Freshener product line.

Step Two: Keep the air smelling fresh on an ongoing basis with one of our Fiesta Metered Air Freshener scents. A single can will automatically dispense fragrance around the clock for up to 30 days and fits in most standard automatic dispensers. Create a seamless scent experience by combining one of eight Fiesta Metered Air Fresheners with a matching Total Release fragrance.

Same Scent Combos

These air freshening scents are available in both Total Release (use as a fogger or manually) and Fiesta Metered packaging:

COWBOY STRUT (Leather+Strawberry)

FRESH & CLEAN/OCEAN BREEZE

LEI IT ON ME (Floral Hawaiian Lei)

LINEN/CLEAN COTTON

LIV LAV LUV (Lavender+Pine)

MULBERRY

VIKING INVASION (Black Ice)

WEEKEND GETAWAY (Sugared Orchid)



DESKS+COMPUTERS

Powering Up Sidelined Computer Stations



A study by the Stanford Institute for Economic Policy Research estimates 42 percent of US employees are working full-time from home due to COVID-19.

As these workers begin to re-enter the office environment, their workstations have been dormant for many months.

To power-up confidently, remove the accumulated dust and dirt from office equipment and workstation systems including computer screens, printers, keyboards and computer boxes.

Safely **blast away contaminants from keyboards and computer boxes with 2500 DUST B GONE Air Duster.** It is a blend of environmentally safe ingredients packaged at a high pressure.

Computer screens and monitors can scratch if not cleaned

properly. **2540 KLEEN SCREEN Screen Cleaner** is formulated to safely remove and repel dust, fingerprints and oil. It contains no abrasives and reduces static electricity.

And what about those office chairs? **Alleviate any sticking mechanism with 5340 MR. MECHANIC Light-Duty Penetrating Lubricant.** Is there upholstery on those chairs? **Spraying 2290 BREAKDOWN Active Bacteria Odor Eliminator will counteract odors** left on carpets and in fabric which have been left unchecked during stay-at-home orders.

PROTECTIVE BARRIERS

Peering Though Plexiglass: Counters, Cubicles and More

They are popping up all over...clear acrylic sheets that create physical barriers between people in various face-to-face exchanges.

These sheets of petroleum-based thermoplastic are ideal for barrier applications as they are shatter-resistant, lightweight, UV-resistant, reusable and cheaper than glass.

CLEANING PLEXIGLASS

With its benefits, **plexiglass also presents some cleaning challenges.** Ammonia-based cleaners, such as window cleaners, can eat into the surface and leave it looking cloudy. Also using products with acetone, benzene or toluene is not advised.

2130 SHEEN Glass Cleaner is ideal for cleaning plexiglass with its foaming water-based, non-ammoniated formulation. It cleans in one-step with no streaking as its foaming action clings to vertical surfaces. The non-static formula keeps surfaces cleaner, longer. Using a microfiber cloth is recommended for efficacy and to avoid scratching.



PROTECTING PLEXIGLASS

Some protective plexiglass barriers will experience more wear and tear than others. Applying **2620 SHOWTIME Invisible Coating and Bug Shield** decreases your periodic daily cleaning by protecting the plexiglass from dirt, dust, fingerprints, smudges and bugs (great for outdoor use). It shines and protects plexiglass while repelling water, resisting scratching and marring and preventing fogging.

HAND HYGIENE

Following the CDC Guidelines

According to the CDC, hand washing is the preferred option for hand hygiene, assuming it is done correctly. Proper hand washing includes lathering up with soap for at least 20 seconds and rubbing all hand areas: tops, palms, fingertips and between fingers.

If water is not available, the CDC recommends using a hand sanitizer with at least 60% alcohol.

6780 THICK N' SUDSY Pink Lotion Hand Soap is now available in gallons, 5 and 6 gallon pails and 55 gallon drums.

6930 APPLAUSE Gelled Hand Sanitizer contains 60% ethyl alcohol and is available in 4 oz. squeeze bottles, 8 oz. pump bottles, gallons, 5 gallon pails and 55 gallon drums.



KUDOS TO OUR EMPLOYEES

Working Above & Beyond!

When the reality of the COVID-19 pandemic became apparent, the entire QuestSpecialty team put operations into high gear to meet the unprecedented demands for certain products.

Beginning in early March, our production line ran overtime, including weekends. All employees followed company health guidelines so we were able to continuously field full shifts and not lose any production due to absences.

Additionally, we quickly added another full production line to meet the need for our 6930 APPLAUSE Gelled Hand Sanitizer.

We thank all our employees who worked so tirelessly and, at times courageously, to keep production going strong and deliver for our customers!



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SMOOTH RUNNING

Stick, Squeak, & Slide Relief

Inactivity can lead to corroded and frozen nuts, bolts, locks, machine parts, and other turning and sliding parts. Windows can stick from collected dirt, dust and pollen lodged in the window tracks. As businesses open up and return to pre-COVID-19 levels, they may discover areas of the facility may need a little extra help in getting back their smooth glide, such as:



Loading Docks



Warehouse Equipment



Sticking Windows



Gates and Locks



Manufacturing line

To break free corroded or frozen parts, use **5510 OUTBREAK Cherry Penetrating Lubricant**. It rapidly breaks free rusted bolts. It is VOC compliant in all 50 states and is non-flammable. **Keep things moving freely by applying 5340/5350 MR. MECHANIC Penetrating Lubricant**. It is a USDA authorized greaseless penetrating lubricant which lubricates, penetrates, displaces moisture and prevents corrosion.